

Topics

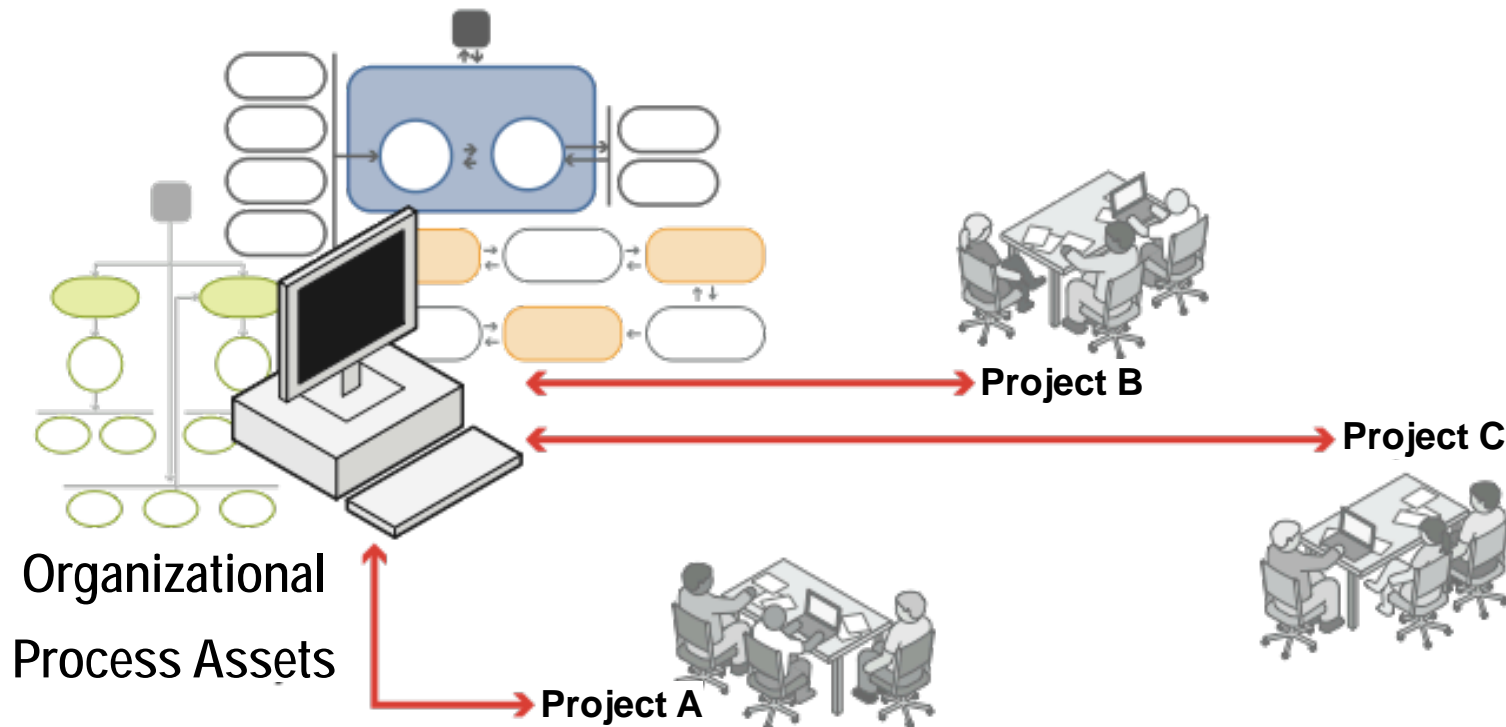
- Improvement Infrastructure Process Areas
- Organizational Process Focus (OPF)
- Organizational Process Definition (OPD)
- Exercise 5: Process Asset Library “Match Game”
- Integrated Project Management (IPM)
- Organizational Training (OT)
- Improvement Infrastructure Summary
- Exercise 6: Scenario Evaluation

Organizational Process Definition (OPD)

A Process Management Process Area at Maturity Level 3

Purpose

Establish and maintain a usable set of organizational process assets, work environment standards, and rules and guidelines for teams.



Relevant Terminology

Standard Process

An operational definition of the basic process that guides the establishment of a common process in an organization

A standard process describes the fundamental process elements that are expected to be incorporated into any defined process. It also describes relationships (e.g., ordering, interfaces) among these process elements.

Process Architecture

(1) The ordering, interfaces, interdependencies, and other relationships among the process elements in a standard process, or (2) the interfaces, interdependencies, and other relationships between process elements and external processes

When Organizational Process Definition Is Not Done Well...

Staff members resist using the guidance in the standard processes.

There are too many requests for process waivers.

An extreme amount of tailoring is performed by projects.

Project managers and staff do not use information collected from previous projects to improve their project.

Organizational Process Definition Goals

SG 1

Establish Organizational Process Assets

A set of organizational process assets is established and maintained.

The process area also has generic goals to support institutionalization.

Organizational Process Definition

Specific Practices

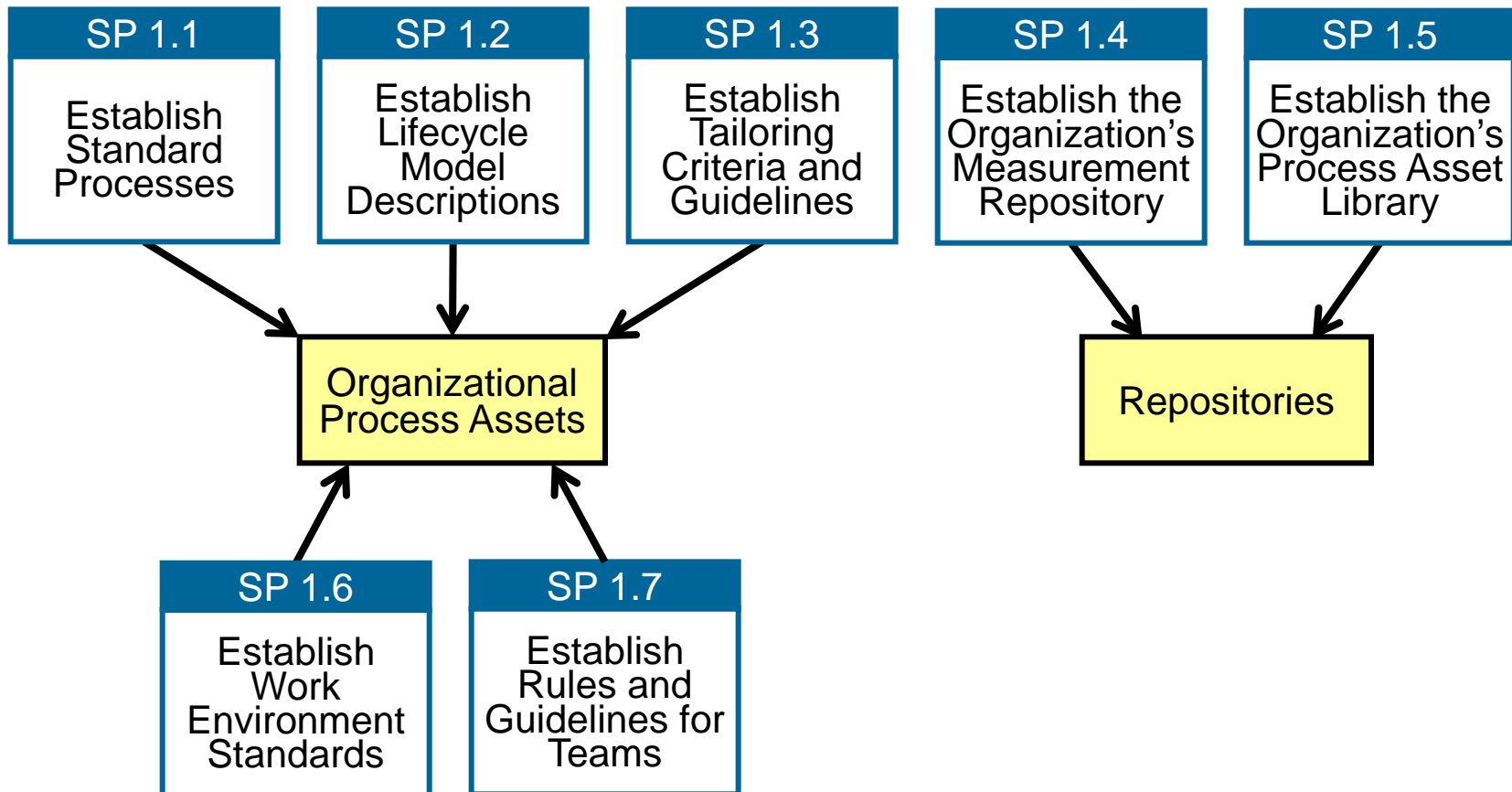
SG 1

Establish Organizational Process Assets

- SP 1.1 Establish Standard Processes
- SP 1.2 Establish Lifecycle Model Descriptions
- SP 1.3 Establish Tailoring Criteria and Guidelines
- SP 1.4 Establish the Organization's Measurement Repository
- SP 1.5 Establish the Organization's Process Asset Library
- SP 1.6 Establish Work Environment Standards
- SP 1.7 Establish Rules and Guidelines for Teams

Organizational Process Definition

Sampling of Work Products



Organizational Process Definition

Sampling of PA and GP Relationships

