

Topics

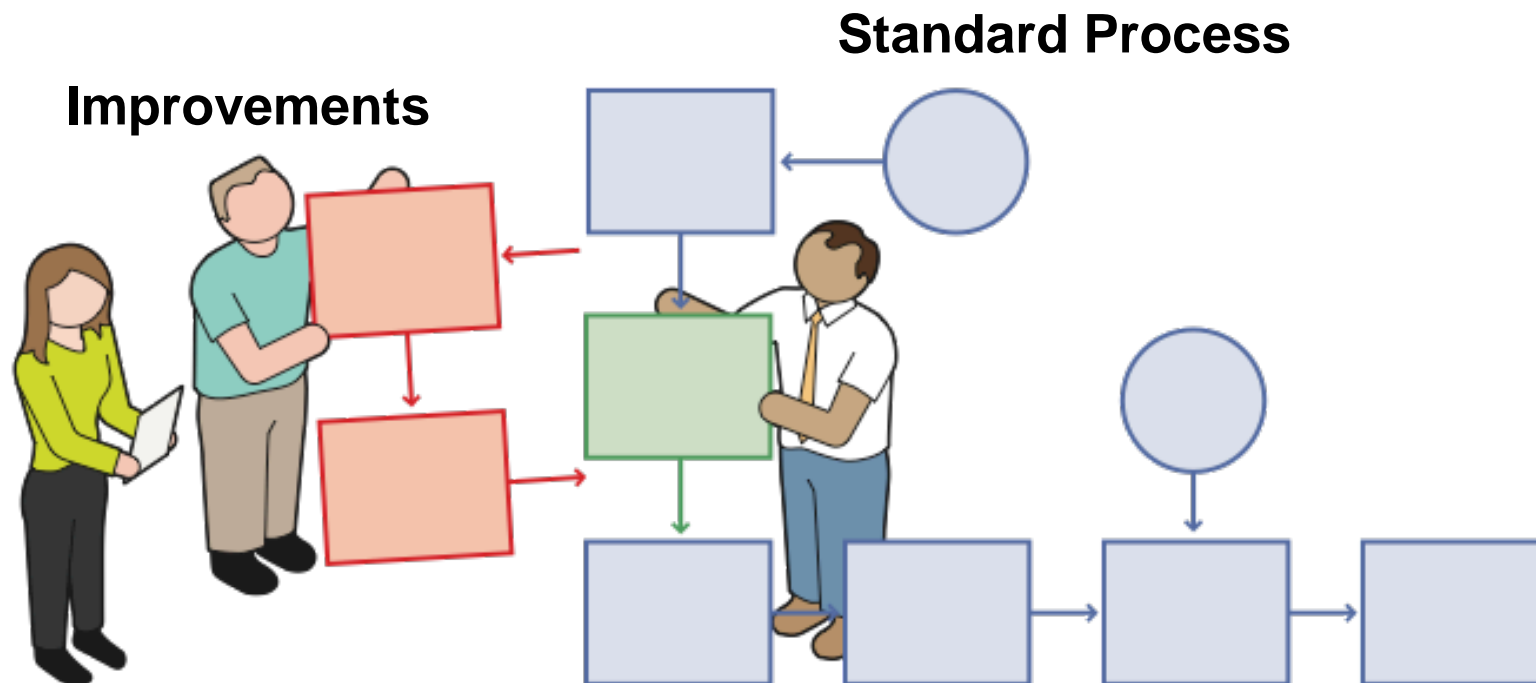
- Improvement Infrastructure Process Areas
- Organizational Process Focus (OPF)
- Organizational Process Definition (OPD)
- Exercise 5: Process Asset Library “Match Game”
- Integrated Project Management (IPM)
- Organizational Training (OT)
- Improvement Infrastructure Summary
- Exercise 6: Scenario Evaluation

Organizational Process Focus (OPF)

A Process Management Process Area at Maturity Level 3

Purpose

Plan, implement, and deploy organizational process improvements based on a thorough understanding of current strengths and weaknesses of the organization's processes and process assets.



Relevant Terminology

Organizational Process Assets

Artifacts that relate to describing, implementing, and improving processes

Examples of these artifacts include policies, measurement descriptions, process descriptions, process implementation support tools.

The term “process assets” is used to indicate that these artifacts are developed or acquired to meet the business objectives of the organization and that they represent investments by the organization that are expected to provide current and future business value.

Project Startup

When a set of interrelated resources for a project are directed to develop or deliver one or more products or services for a customer or end user

When Organizational Process Focus Is Not Done Well...

There is high staff turnover in the engineering process group.

There is little visible senior management support for process improvement.

Improvement activities are not aligned with business priorities.

Improvement efforts often result in false starts and difficult implementations.

Organizational Process Focus Goals

SG 1

Determine Process Improvement Opportunities

Strengths, weaknesses, and improvement opportunities for the organization's processes are identified periodically and as needed.

SG 2

Plan and Implement Process Actions

Process actions that address improvements to the organization's processes and process assets are planned and implemented.

SG 3

Deploy Organizational Process Assets and Incorporate Experiences

Organizational process assets are deployed across the organization and process-related experiences are incorporated into organizational process assets.

The process area also has generic goals to support institutionalization.

Organizational Process Focus

Specific Practices -1

SG 1

Determine Process Improvement Opportunities

- SP 1.1 Establish Organizational Process Needs
- SP 1.2 Appraise the Organization's Processes
- SP 1.3 Identify the Organization's Process Improvements

SG 2

Plan and Implement Process Actions

- SP 2.1 Establish Process Action Plans
- SP 2.2 Implement Process Action Plans

Organizational Process Focus

Specific Practices -2

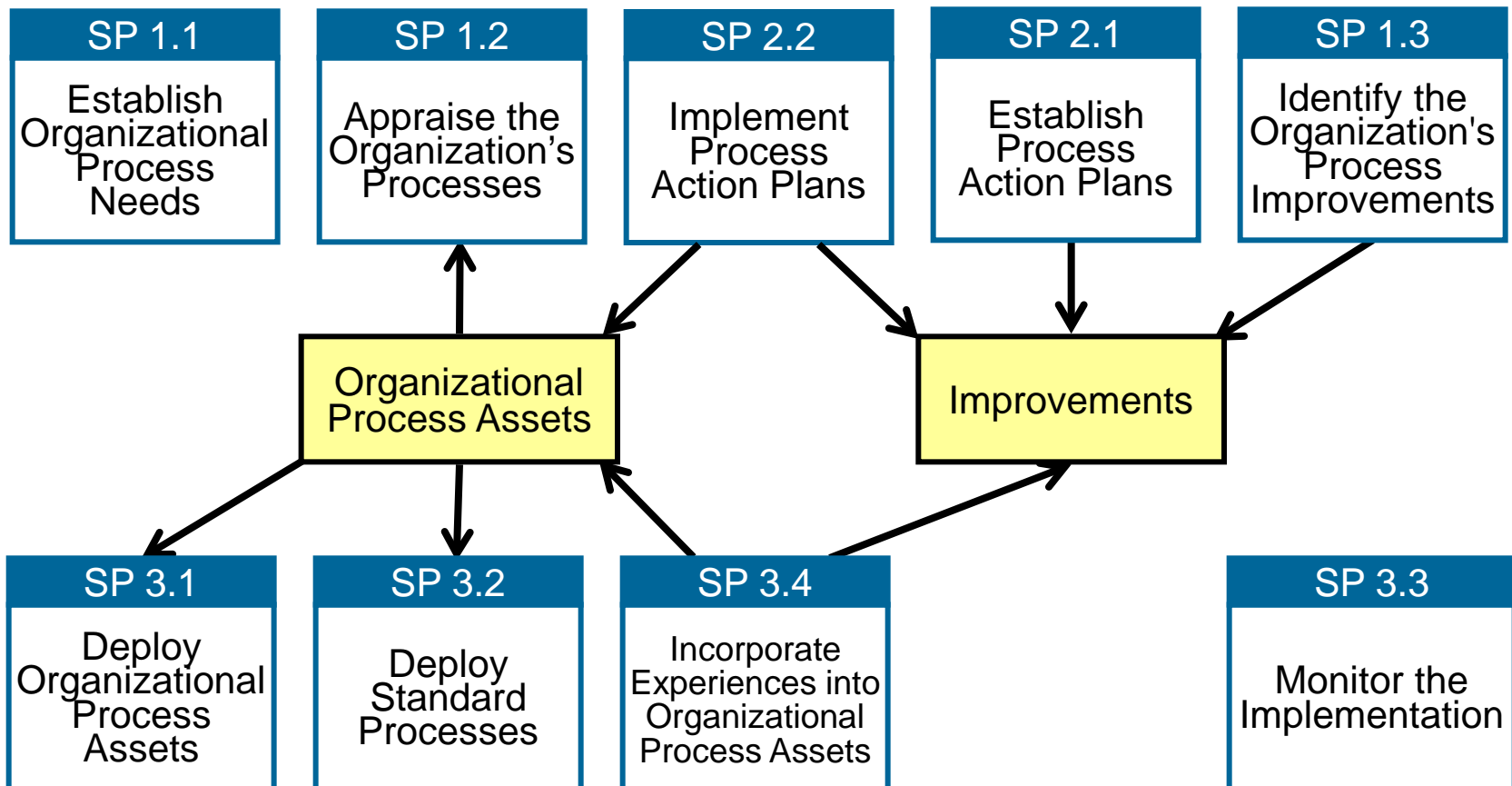
SG 3

Deploy Organizational Process Assets and Incorporate Experiences

- SP 3.1 Deploy Organizational Process Assets
- SP 3.2 Deploy Standard Processes
- SP 3.3 Monitor the Implementation
- SP 3.4 Incorporate Experiences into Organizational Process Assets

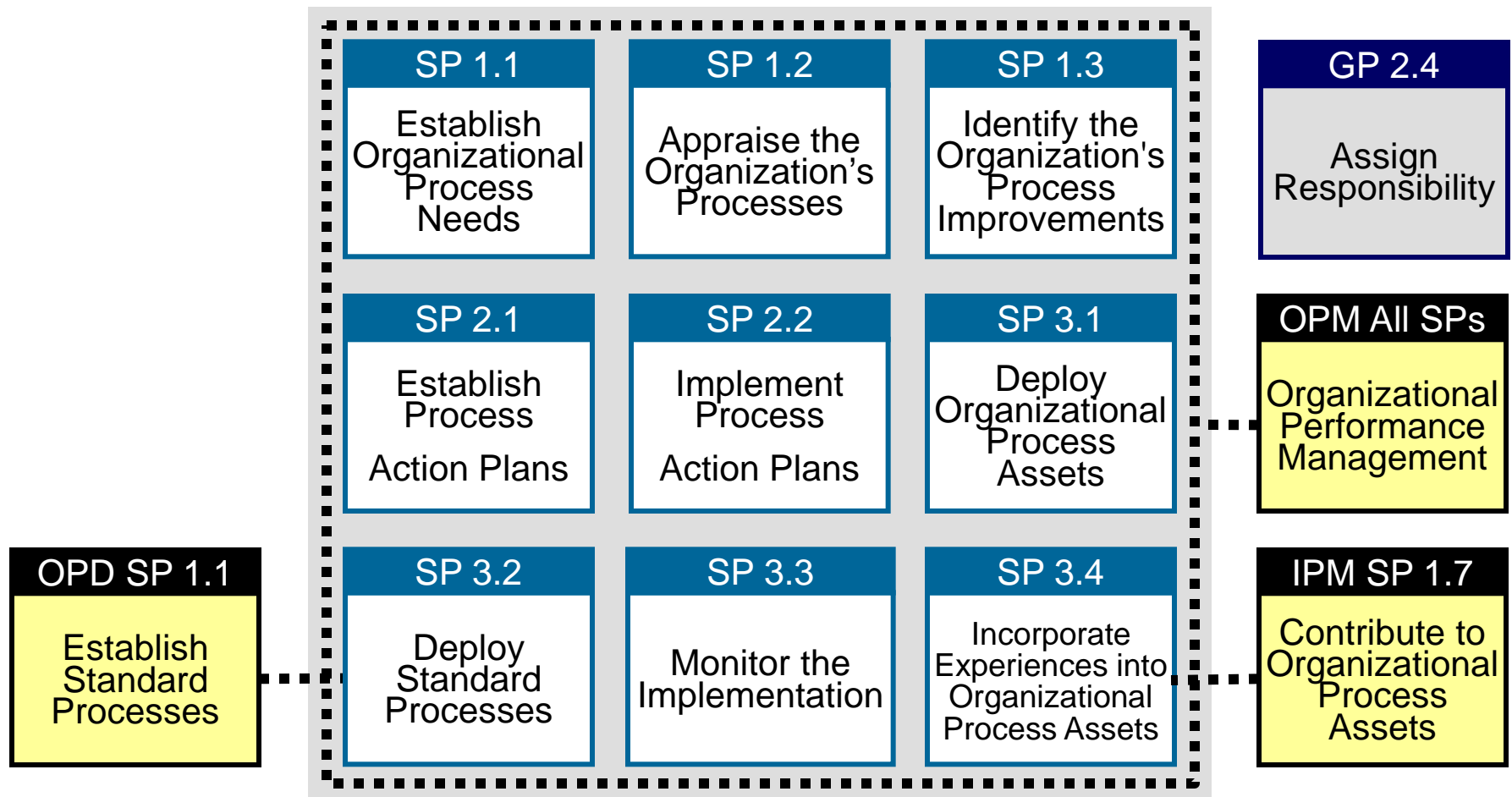
Organizational Process Focus

Sampling of Work Products



Organizational Process Focus

Sampling of PA and GP Relationships



Organizational Process Focus

Case Study Example Focus Area

